

QUESTION	ANSWER
When I type in the case number, it comes up as an invalid case.	When you begin the electronic filing process, ECF shows examples of how to type in case number.
I lost my password or need a login and password. What do I do?	Contact the attorney maintenance clerk in the proper division.
How do I chose what event to use?	The list of events should be posted on the web site.
I have attached the wrong document. Can I delete it?	Contact the courtroom deputy for the assigned judge.
Why will it not let me file attachments to my document?	They could be over the 2 mg limit. They should also check DPI setting should be 200.
I am the attorney of record and am not receiving email notification of documents.	First verify you have been added to docket sheet. If not, contact the Clerks Office.
I have a pleading that needs to be filed today and I need to register for ECF. Can I get my password today? Normally, how long does it take to get a password?	If needed today, contact attorney maintenance clerk in your division. If you registered on-line, you should have a log-in and password within 24 hours.
When are training classes at the Federal Court held?	Check for updates on the website.
I have so many exhibits that must be attached to a document. Do I have to file them all electronically?	You must motion the Court to file manually.
Why can't I delete a document when I know I have filed it incorrectly?	Attorneys do not have access to edit documents, they must contact the Clerks office.
Do I have to file depositions electronically?	Our D&P manual states they must be filed electronically. You may contact assigned Judge's chambers for clarification on this issue.
I processed a document in ECF over an hour ago, but I did not receive electronic notification. I see in Pacer that the document did go through the system. What might have happened?	Check with your IT staff.

For additional FAQ's see: <http://pacer.psc.uscourts.gov/cmecf/ecffaq.html>